**RECRUITMENT**

Job categories for JR East recruitment

JR East offers two different recruitment tracks, Potential Recruitment and Professional Recruitment. Potential Recruitment has six categories that lead to a wide range of careers, while Professional Recruitment has five fields, each with a group of professional specializations. Consider each job category carefully before selecting the one you feel will give you the greatest opportunity to achieve your goals and maximize your capabilities.

Potential recruitment

<table>
<thead>
<tr>
<th>Job category</th>
<th>Professional specializations</th>
</tr>
</thead>
<tbody>
<tr>
<td>JR East Sales and Business Planning</td>
<td>Sales and Business Planning involves sales activities and supporting the sales process within the management team. The main specialties include selling railway tickets, maintaining customer databases, and creating strategies to expand the railway network.</td>
</tr>
<tr>
<td>JR East Building Construction</td>
<td>Building Construction plays the role of comprehensive product manager for planning and operations such as maintenance. In addition, it also works on technology development.</td>
</tr>
<tr>
<td>JR East Information Technology (IT)</td>
<td>Information Technology (IT) directly addresses increasingly diverse customer needs by combining the potential of our resources with state-of-the-art ICT and ideas for innovation. Society.</td>
</tr>
<tr>
<td>JR East Transport, Railcars, and Machinery</td>
<td>JR East Transport, Railcars, and Machinery formulates transportation planning, traffic control, and maintenance of ticket machines, automatic ticket gates, elevators and machinery and equipment such as platform doors.</td>
</tr>
<tr>
<td>JR East Train Control Systems, Energy, and Information &amp; Communications</td>
<td>Train Control Systems, Energy, and Information &amp; Communications is responsible for ensuring train and transportation safety, using systems that incorporate the latest technology and ideas for the formulation of construction and development plans, design and construction supervision related to projects, including the expansion of the railway network and station renovation.</td>
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JR East offers two different recruitment tracks, Potential Recruitment and Professional Recruitment.

**Selection flow**

1. Entry sheet registration
2. Applicant screening
3. Aptitude test
4. Interviews and other steps in the hiring process
5. Completion of your application

For details on application guidelines and schedules, please see the recruitment page on our website.

**EAST JAPAN RAILWAY COMPANY**

2-2-2 Yoyogi, Shibuya-ku, Tokyo, 151-8578, Japan

Employees: 56,450 (as of April 1, 2017)

Capital: 200 billion yen

Established: April 1987

Tel: 03-5334-1329

**Access now!**

Please visit our website for updates on recruitment.

**Visit us online!**

JR East Recruitment
Another wonderful development: TICKET TO TOMORROW

Raising the bar for the future

More than 30 years have passed since the founding of JR East Group. All JR East Group employees are committed to recasting railway according to the principles of independent self-management. Putting the customer first, and Community-based business at the foundation of JR East Management. Supported by its large customer base, the JR East Group has grown into a company group with a strong business foundation and expansive business territory that stretches from North to Northeast and to overseas locations. With the Ueno-Tokyo Line, a main north-south artery inaugurated in March, 2015, in the metropolitan area, we increased the convenience of railway networks in the Tokyo metropolitan area and promoted the further development of railway lines located among residential areas. Furthermore, our Hokuriku and Tohoku Shinkansen lines will upgrade internet networks and encourage sightseeing further afield. In addition, we will improve the convenience of railway service for the Kansai Area by increasing the speed of travel in all five directions. We are also boosting the flow of business by increasing high-speed rail services. We are introducing a new concept in railway that are distinguished by themselves, including Track Side Initiative (TSI), a locomotive that started service on March 1, 2017, and the all-draining UH RICOH EAST. Aiming to raise our railway network even more user-friendly and future-oriented, we are working to provide safe and quality service to even more than 17.5 million customers per day, and contributing to the development of local communities.

Transportation

The world’s leading railway system meets the challenge of new forms of transportation in Tokyo and regional areas.

JR East Transportation operates on an extensive network of railway lines that straddle five prefectures in Northeast Japan. With the Ueno-Tokyo Line, a main north-south artery inaugurated in March, 2015, in the metropolitan area, we increased the convenience of railway networks in the Tokyo metropolitan area and promoted the further development of railway lines located among residential areas. Furthermore, our Hokuriku and Tohoku Shinkansen lines will upgrade internet networks and encourage sightseeing further afield. In addition, we will improve the convenience of railway service for the Kansai Area by increasing the speed of travel in all five directions. We are also boosting the flow of business by increasing high-speed rail services. We are introducing a new concept in railway that are distinguished by themselves, including Track Side Initiative (TSI), a locomotive that started service on March 1, 2017, and the all-draining UH RICOH EAST. Aiming to raise our railway network even more user-friendly and future-oriented, we are working to provide safe and quality service to even more than 17.5 million customers per day, and contributing to the development of local communities.

JR East began transportation with destinations from Tokyo and Northeast to Kanto, including Tokyo and to overseas locations. With the Ueno-Tokyo Line, a main north-south artery inaugurated in March, 2015, in the metropolitan area, we increased the convenience of railway networks in the Tokyo metropolitan area and promoted the further development of railway lines located among residential areas. Furthermore, our Hokuriku and Tohoku Shinkansen lines will upgrade internet networks and encourage sightseeing further afield. In addition, we will improve the convenience of railway service for the Kansai Area by increasing the speed of travel in all five directions. We are also boosting the flow of business by increasing high-speed rail services. We are introducing a new concept in railway that are distinguished by themselves, including Track Side Initiative (TSI), a locomotive that started service on March 1, 2017, and the all-draining UH RICOH EAST. Aiming to raise our railway network even more user-friendly and future-oriented, we are working to provide safe and quality service to even more than 17.5 million customers per day, and contributing to the development of local communities.
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With extensive railway networks that include Shinkansen lines fanning out in five directions, railway stations offering services to 1.7 million customers daily, and various railway-related network services crossing over the course of our long history, the JR East Group believes in its potential to deliver possibilities and challenges in those areas. First, the focus is on developing the network of JR East Group to ensure that our railcar manufacturing business has contributed to the outstanding operation of its traditional business centered on railway stations and railcar manufacturing over an extensive network that stretches from Kanto and Koshinetsu north to Tohoku, including Tokyo and its surrounding areas. With the Ueno-Tokyo Line, a main north-south artery inaugurated in March, 2015, the JR East Group has expanded fields in which all JR East Group employees can develop and exhibit abilities to standing still in a rapidly changing age is the same as marching backwards. By taking on new areas around the globe, amid growing interest in the industry. The uniqueness of a station can become the attractiveness of a city that expands from stations and communities. At the same time, we are revitalizing communities and overhauling businesses by managing hotels, and activating their local industries. We are also expanding community and overseas businesses by managing hotels, and fulfilling our social responsibilities as a company that serves. JR East has a wide range of railway network services, and continuous efforts at building communities and enhancing lifestyles with a view to retaining, improving and expanding our business services under the JR East Group’s vision to develop and improve railway services into daily life. Finally, we are taking on more global challenges by leveraging the all-round experience with railcars, we are investing efforts in the railcar manufacturing business towards greater synergy in the group overall.

Toward this purpose, we made a fresh start in April 2014 by transferring our railway manufacturing business from the Ueno-Tokyo Line. As the first overseas project of the JR East Group, which have contributed to the outstanding operation of its traditional business centered on railway stations and railcar manufacturing over an extensive network that stretches from Kanto and Koshinetsu north to Tohoku, including Tokyo and its surrounding areas. JR East operates in four business fields: Transportation, Lifestyle, IT/Suica, and Railcar manufacturing.

BUSINESS DOMAIN
JR East operates in four business fields: Transportation, Lifestyle, IT/Suica, and Railcar manufacturing.

Transportation
The world’s leading railway system meets the challenges of new flows of people
 JR East transportation operates within an extensive railway network that stretches from Kanto and Koshinetsu north to Tohoku, including Tokyo and its surrounding areas. With the Ueno-Tokyo Line, a main north-south artery inaugurated in March, 2015, the JR East Group has expanded fields in which all JR East Group employees can develop and exhibit abilities to standing still in a rapidly changing age is the same as marching backwards. By taking on new areas around the globe, amid growing interest in the industry. The uniqueness of a station can become the attractiveness of a city that expands from stations and communities. At the same time, we are revitalizing communities and overhauling businesses by managing hotels, and activating their local industries. We are also expanding community and overseas businesses by managing hotels, and fulfilling our social responsibilities as a company that serves. JR East has a wide range of railway network services, and continuous efforts at building communities and enhancing lifestyles with a view to retaining, improving and expanding our business services under the JR East Group’s vision to develop and improve railway services into daily life. Finally, we are taking on more global challenges by leveraging the all-round experience with railcars, we are investing efforts in the railcar manufacturing business towards greater synergy in the group overall.

Lifestyle business
Fostering business reform and Innovation through the challenge of Lifestyle development (community)
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IT/Suica revolution
Pushing the possibilities of Suica and the information business
 JR East introduced Suica in November 2001, and as of March 2021, Suica had been accepted for more than 67 million transactions. As of March 2015, Suica became interoperable with IC cards issued by ten other transport companies throughout Japan, making it possible to use railways and buses in all major cities in Japan with a single card. As more and more shops accept and encourage the use of Suica, JR East is switching the name around 250,000 shops each year and allowing new users to easily accumulate points across Group businesses.

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JR East is investing efforts in the railway manufacturing business towards greater synergy in the group overall.

Railcar manufacturing
Utilizing the collective strengths of our group and management experience with railcars, we are working to expand and pursue social responsibility.
 JR East is investing efforts in the railway manufacturing business towards greater synergy in the group overall.

With a solid revenue base, JR East continuously takes on new challenges moving around three major vectors.
 Key vectors of JR East’s businesses

Transportation
Key vectors of JR East’s businesses
 JR East is moving beyond its traditional business centered on railway stations and railcar manufacturing. Designing new services into daily life. Finally, we are taking on more global challenges by leveraging the all-round experience with railcars, we are investing efforts in the railcar manufacturing business towards greater synergy in the group overall.

Lifestyle business
Invigoration of JR East transport and information business
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With a solid revenue base, JR East continuously takes on new challenges moving around three major vectors.
Standing still in a rapidly changing age is the same as marching backwards. By taking on new areas around the globe, amid growing interest in the industry, we are working to spread and popularize innovation working to spread and popularize innovation. Through initiatives in the global market and realize innovation in intelligence (AI) and robotics; developing state-of-the-art technology that allows JR East to take the initiative in the global market and realize innovation in reality. Together with this, we are also continuing efforts devoted to building communities and enhancing lifestyles with a view to rebranding and expanding our business domain under the slogan of scale and maintenance know-how. We are also expanding community and overseas businesses by managing hotels and building infrastructure for wireless LAN facilities at stations and building infrastructure for wireless LAN facilities at stations. Lastly, we are taking on more global challenges by leveraging the all-and-expanding our business domain under the slogan of scale and maintenance know-how. We are also expanding community and overseas businesses by managing hotels and building infrastructure for wireless LAN facilities at stations and building infrastructure for wireless LAN facilities at stations. Lastly, we are taking on more global challenges by leveraging the all-

Global

In November 2011, and have as we issued over 67 million cards. As of March 2015, Suica became interoperable with IC cards issued by ten other transportation companies throughout Japan, making it possible to use railways and buses in all major cities in Japan with a single card. As more and more shops accept and encourage the use of traffic e-money, Suica has increased the number of users around 650,000 per day*1, with up to 6 billion transaction records per day*. We also offer the Suica application to smartphones as a contactless payment service with a credit function, and the mobile phone-based Mobile Suica, both designed to meet diverse customer needs. Through these services, Suica is not only limited to information business activities Suica information as marketing tools.

This is another wonderful development: TICKET TO TOMORROW

Raising the bar for the future

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RECRUITMENT

Job categories for JR East recruitment

JR East offers two different recruitment tracks: Potential Recruitment and Professional Recruitment. Potential Recruitment has six categories that lead to a wide range of careers, while Professional Recruitment has five fields, each with a group of professional specializations.

Applicants are allowed to apply for only one job category in either Potential Recruitment or Professional Recruitment.

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Selection flow

My Page registration

You will receive an ID and password for accessing the MY Page, where you can print your application materials. If you make a mistake when printing, you can reprint it without reprinting your application.

Entry sheet registration

You will receive ID and password for accessing the MY Page, where you can print your application materials. If you make a mistake when printing, you can reprint it without reprinting your application.

Application test

Applicants will be assessed through the interview, entry test, and aptitude test. If they meet the initial screening, they will receive an ID and password to access the MY Page. If they pass the entry test, they will apply for the Aptitude test.

Aptitude test

For applicants who pass the entry test, an aptitude test will be conducted.

Interview, etc.

Applicants will be interviewed and evaluated. This will give applicants an opportunity to achieve their goals and maximize their capabilities.

For details on application guidelines and schedules, please see the recruitment page on our website.

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**Potential recruitment**
- **Sales and Business Planning**
- **Building Construction**
- **Building Construction, Energy, Information & Communications**
- **Transport, Railcars, and Machinery**
- **Information Technology (IT)**
- **Maintenance (Track and Civil Engineering) and Construction**

Potential recruitment is focused on providing JR East customers with the greatest possible service. It is available in five job categories: Sales and Business Planning, Building Construction, Building Construction, Energy, Information & Communications, Transport, Railcars, and Machinery, and Information Technology (IT). It directly addresses increasingly diverse customer needs and contributes to making railway stations more comfortable, reducing environmental burden and work, and efficient maintenance. It also conducts research and development aimed at making railway stations more comfortable, reducing environmental burden and work, and efficient maintenance.

**Professional recruitment**
- **Train Control Systems, Energy, Information & Communications**
- **Building Construction**
- **Transport, Railcars, and Machinery**
- **Information Technology (IT)**
- **Maintenance (Track and Civil Engineering) and Construction**
- **Sales and Business Planning**

Professional Recruitment has six categories that lead to a wide range of careers, while Professional Recruitment is available in five fields: Train Control Systems, Energy, Information & Communications, Building Construction, Transport, Railcars, and Machinery, Information Technology (IT), and Maintenance (Track and Civil Engineering) and Construction. JR East offers two different recruitment tracks, Potential Recruitment and Professional Recruitment.

**Selection flow**
1. **Entry sheet registration**
2. **Aptitude test**
3. **Applicant screening**
4. **Interview etc.**

Applicants are first screened through your application, and screening is required to select the candidates to be invited to take the test. JR East offers two different recruitment tracks, Potential Recruitment and Professional Recruitment.

**My Page registration**
- Select the recruitment page and area (only for Professional recruitment track, job category and area) of your choice.

**Access now!**
- JR East Recruitment
- JR East Recruitment

For more information and updates on recruitment, please visit our website: [http://www.jreast.co.jp](http://www.jreast.co.jp)