

# it will be even easier to purchase a rail pass for foreign visitors and foreign residents!



**Tip: Easy purchase of passes from the early morning to the late evening without the need to line up at the ticket window!**

Anyone with a non-Japanese passport can purchase rail passes by scanning their passport at Reserved Seat Ticket Vending Machines placed within the jurisdiction of JR East that have the passport reader installed.

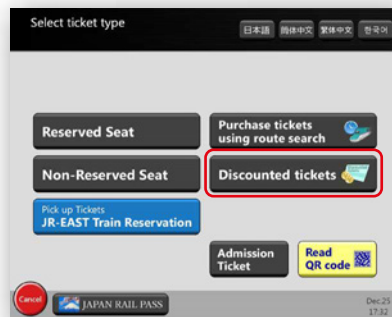
## How to operate a ticket vending machine

Note: The design of the display screen varies depending on each ticket vending machine.

Passport reader



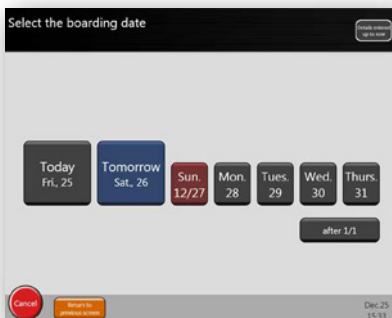
01 Select a language



02 Select Discounted tickets → Purchase discounted tickets



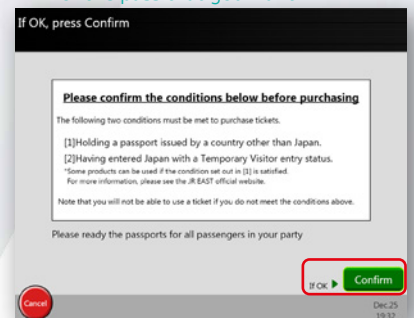
03 Select "Rail Pass for non-Japanese nationals" and then select the name of the pass that you want



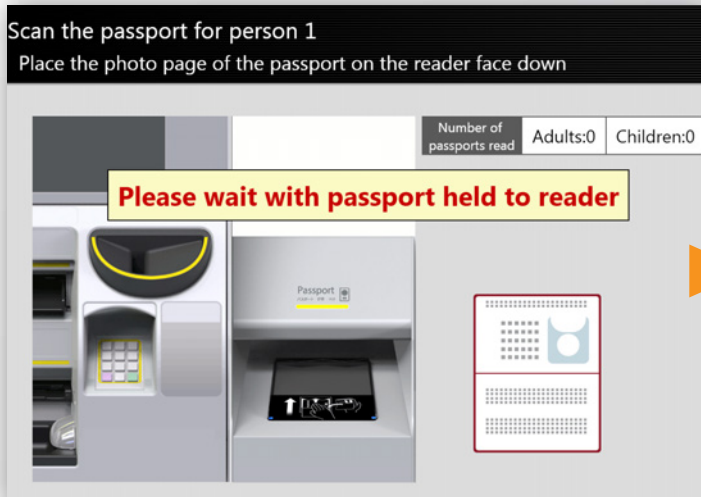
04 Select the start date



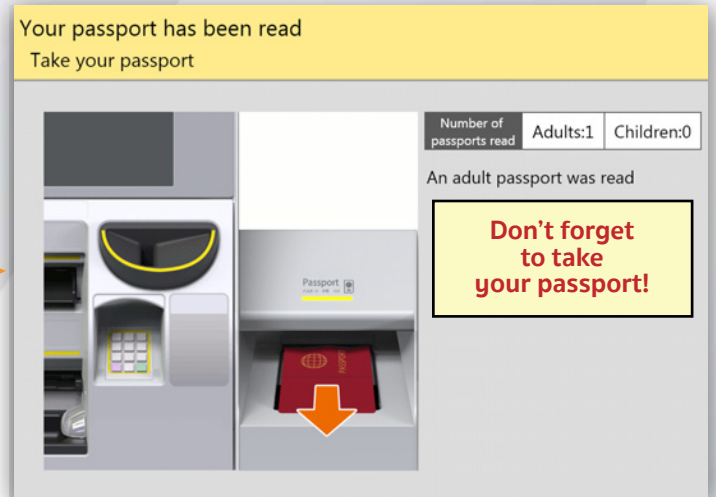
05 Select the number of passengers



06 Confirm your eligibility and agree to the handling of personal information



07 Scan your passport



08 Take your passport / Pay the fee and take your ticket

※The photos, shown here are for illustration purposes only. ※ The information provided is subject to change without notice.

As of April 2021

Tokyō	Yaesu South Entrance Tickets Yaesu North Entrance Tickets Yaesu Central Entrance Tickets Marunouchi North Entrance Tickets Marunouchi Underground Central Entrance Tickets <a href="https://www.jreast.co.jp/e/stations/e1039.html">https://www.jreast.co.jp/e/stations/e1039.html</a>	Narita Airport Terminal2 • 3	Tickets <a href="https://www.jreast.co.jp/e/stations/e611.html">https://www.jreast.co.jp/e/stations/e611.html</a>
Ueno	Inside the Ticketing and Travel Service Center Central Entrance Tickets <a href="https://www.jreast.co.jp/e/stations/e204.html">https://www.jreast.co.jp/e/stations/e204.html</a>	Sendai	Central Entrance Gate Shinkansen Central Entrance Gate <a href="https://www.jreast.co.jp/e/stations/e913.html">https://www.jreast.co.jp/e/stations/e913.html</a>
Shinjuku	New South Gate Tickets Inside the Underground Ticket Office <a href="https://www.jreast.co.jp/e/stations/e866.html">https://www.jreast.co.jp/e/stations/e866.html</a>	Yamagata	Inside the Ticket Office <a href="https://www.jreast.co.jp/e/stations/e1600.html">https://www.jreast.co.jp/e/stations/e1600.html</a>
Ikebukuro	Central 2 Tickets North Gate Tickets <a href="https://www.jreast.co.jp/e/stations/e108.html">https://www.jreast.co.jp/e/stations/e108.html</a>	Fukushima	East Entrance Gate <a href="https://www.jreast.co.jp/e/stations/e1352.html">https://www.jreast.co.jp/e/stations/e1352.html</a>
Shibuya	Inside the West Entrance Ticket Office <a href="https://www.jreast.co.jp/e/stations/e808.html">https://www.jreast.co.jp/e/stations/e808.html</a>	Morioka	Inside the South Ticket Office <a href="https://www.jreast.co.jp/e/stations/e1565.html">https://www.jreast.co.jp/e/stations/e1565.html</a>
Shinagawa	Central Gate Tickets <a href="https://www.jreast.co.jp/e/stations/e788.html">https://www.jreast.co.jp/e/stations/e788.html</a>	Hachinohe	Inside the Ticket Office <a href="https://www.jreast.co.jp/e/stations/e1230.html">https://www.jreast.co.jp/e/stations/e1230.html</a>
Hamamatsuchō	South Entrance Ticket <a href="https://www.jreast.co.jp/e/stations/e1248.html">https://www.jreast.co.jp/e/stations/e1248.html</a>	Aomori	Tickets <a href="https://www.jreast.co.jp/e/stations/e25.html">https://www.jreast.co.jp/e/stations/e25.html</a>
Yokohama	Central South Gate Tickets <a href="https://www.jreast.co.jp/e/stations/e1638.html">https://www.jreast.co.jp/e/stations/e1638.html</a>	Akita	Inside the Ticket Office <a href="https://www.jreast.co.jp/e/stations/e39.html">https://www.jreast.co.jp/e/stations/e39.html</a>
Mito	Tickets <a href="https://www.jreast.co.jp/e/stations/e1471.html">https://www.jreast.co.jp/e/stations/e1471.html</a>	Niigata	Near the West Ticket Office <a href="https://www.jreast.co.jp/e/stations/e1137.html">https://www.jreast.co.jp/e/stations/e1137.html</a>
Narita Airport Terminal 1	Near the Ticket Office <a href="https://www.jreast.co.jp/e/stations/e1130.html">https://www.jreast.co.jp/e/stations/e1130.html</a>	Nagano	Shinkansen Gate Tickets <a href="https://www.jreast.co.jp/e/stations/e1105.html">https://www.jreast.co.jp/e/stations/e1105.html</a>
		Matsumoto	Inside the Ticket Office <a href="https://www.jreast.co.jp/e/stations/e1444.html">https://www.jreast.co.jp/e/stations/e1444.html</a>

## Precautions

- Passes can only be purchased at Reserved Seat Ticket Vending Machines placed within the jurisdiction of JR East that have the passport reader installed.
- Only passenger with non-Japanese IC chip passport can purchase rail passes. (Your residence card cannot be used as a substitute for your passport.)
- The purchase must be made by the user of the pass themselves using their original with a valid IC chip. (Even the family members cannot purchase rail passes on behalf of the passenger without having him/herself.)
- To purchase passes for more than one person, passports for all users must be scanned.
- For details of eligibility to purchase the rail pass for foreign visitors and foreign residents, see the JR EAST'S website <https://www.jreast.co.jp/multi/en/pass/index.html>
- Sales hours of the Reserved Seat Ticket Vending Machine may vary depending on its location.
- There may be cases when the Reserved Seat Ticket Vending Machine's sale hours are longer than those of sales offices (such as the JR East Travel Service Center). For all inquiries, including refunds, please use sales offices (such as the JR East Travel Service Center) during their business hours. <https://www.jreast.co.jp/e/ticketwindow/>
- Please do not forget to take your passport after scanning it.

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